



ODIN
E-WASTE

**INFORMATION
BOOKLET**

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SECTION A – WHO IS ODIN E-WASTE?

Odin E-Waste is a free electronics and metal recycling service, based in Carrum Downs, Victoria and servicing the Melbourne CBD & South-Eastern Suburbs. At Odin E-Waste, we collect all old and new, working and broken, electronic and metal items, that are no longer required by everyday consumers and large companies and either repurpose and resell them, or separate all components and responsibly recycle every last piece.

Electronic Waste, often referred to as E-Waste, is a newly established waste stream with up to three times faster growth than general household waste in Australia. As of July 1, 2019, E-Waste will be banned from Victorian landfills under the government's new Waste Management Policy. Buildings that use a certified E-Waste recycler, can also benefit from a positive NABERS rating. Odin E-Waste is ISO 9001 certified and is currently in the process of acquiring AS 5377 accreditations.

SECTION B – WHAT IS E-WASTE AND WHAT IS ACCEPTED?

Electronic Waste, better known as E-Waste, is a term for electronics that have become unwanted, no longer work as originally intended or have simply become obsolete. Most devices considered as E-Waste are believed to have reached the end of their useful life cycle, however a lot of these devices are still in a good working condition and can be reused or repurposed.

Due to the ever-growing need for the latest and greatest in new technologies, devices such as TV's, Mobile Phones & Computers that were once considered to be the best on the market, can quite quickly become obsolete. When these 3-5-year-old devices are upgraded, they are best to be resold, as in most cases the device is still fully functional and can benefit somebody else.

B.1 Items that are accepted as E-Waste include, but are not limited to:

COMPUTERS

LAPTOPS

FRIDGES

PRINTERS

MICROWAVES

TELEVISIONS

STEREOS

MONITORS

DVD/VCR PLAYERS

TELEPHONES

MOBILE PHONES

COMPUTER PERIPHERALS

ALL COMPUTER CABLES

OTHER DIGITAL DEVICES

NEW PACKAGED INK CARTRIDGES

LARGE ULAB BATTERIES

B.2 General Rubbish & Hazardous Items Surcharge:

If there is General Rubbish (coffee cups, stationary, etc) or other items such as clothing and bags, found inside the E-Waste bin, this will be charged at \$3* per kg.

Hazardous Chemicals, including used ink cartridges and waste toner cartridges are not to be placed or emptied inside the E-Waste bin. If any hazardous chemicals are found inside the bin during sorting, these will be charged at \$20* per kg.

SECTION C – WHAT DO WE DO WITH YOUR E-WASTE?

All E-Waste is collected from site and transported back to our factories in Carrum Downs. The collected E-Waste is then weighed and entered into a spreadsheet, which generates a certificate that can be emailed to the customer. This certificate gives a breakdown of the materials recycled, reused and how much has gone into landfill (if any). If your company has certain requirements that need to be met when it comes to reporting, we will work with you, to best customise our reporting process to suit your needs. For devices with Hard Drives, these drives are instantly removed, and the data is destroyed.

Once all E-Waste has gone through the above steps, it is sorted into 2 categories 'Working Items' and 'End of Life Items'. Items in the 'Working' category are tested, cleaned and re-sold through our online store. Items in the 'End of Life' category are disassembled with individual components separated. These components can include, metals, plastics, circuit boards and many more. The sorted components are then picked up or dropped off with ISO 14001 and ISO 9001 accredited recyclers, who will further breakdown the components, to be reused in new pieces of technology.

SECTION D – WHAT SERVICES DO WE OFFER?

D.1 E-Waste Pick-Up Options:

- One-Off Collections: For a one-time pick-up of e-waste that is stacked and ready for collection. This can include any items in the services we provide.
- Temporary AdHoc Bin Service: E-Waste bins can be supplied for a limited service (less than 3 months).
- Permanent AdHoc Bin Service: For locations with a continuous turn-over of E-Waste (bin/s onsite for a minimum of three months), we can provide our 240 litre and 660 litre bins, for an easy onsite location to collect your E-Waste.

Pricing:

One-Off Collections:

- Starting From: \$30^{*^}
- Prices vary depending on the quantity, types of items and location of collection.
- Please contact us for more information on what items may reduce this cost.

Temporary AdHoc Bin Service:

- Account Setup & Bin Delivery Starting From: \$50^{*^}.
- All Bin Swap-Overs & Final Collection Starting From: \$50^{*^} each.
- Weekly Bin Rental: \$15* per bin, per week.

Permanent AdHoc Bin Service (Customers with 1x 240L or 1x 660L Bin):

- Account Setup & Bin Delivery Starting From: \$50^{*^}.
- Weekly Bin Rental: \$5* per bin, per week.
- Swap-Over Fee: \$20^{*^} per 240L bin and/or \$30^{*^} per 660L.
- Invoices are sent out monthly. Please see page 8 for more information.
- Please note, we do not collect bins on specific dates. When a bin is full, please visit www.tinyurl.com/odinpickup to submit your pick-up request.

Additional Bins (Supplied by Odin E-Waste on a Permanent Basis):

- Account Editing & Bin Delivery Starting From: \$50^{*^}.
- Weekly Bin Rental: \$15* per bin, per week.
- Swap-Over Fee: \$20^{*^} per 240L bin and/or \$30^{*^} per 660L.

Additional Bins (Supplied by Customer):

- Collection Fee: \$20^{*^} per 240L and/or \$30^{*^} per 660L (with collection of Odin Bin)
- Collection Fee Starting From: \$50^{*^} (for collection of just customer supplied bin/s)
- Delivery Fee Starting From: \$50^{*^} (for return of emptied bins).

Additional Items:

- For items that are too bulky to fit inside of an e-waste bin, or require a separate pick-up, please contact us with an image/s of the item/s to be collected, and we will provide you with a quote on how much this will cost.

D.2 E-Waste Drop-Offs:

- FREE DROP-OFF is available for majority of electrical items at our Carrum Downs factory – Factory 7, 4 Amayla Crescent, Carrum Downs, VIC, 3201. Drop-Offs can be made during our opening hours of 8:30am to 4:00pm, Monday to Friday.

D.3 Battery Recycling:

Odin E-Waste provides customers with an easy and environmentally friendly solution to recycle their old household & work place batteries. These include single-use Alkaline and Rechargeable AA, AAA, C, D, and similar batteries. We also accept Li-Ion batteries, which are normally found in rechargeable electronics, such as smartphones and laptops and ULAB batteries that you will find in a car and UPS.

Prices:

- \$5* per kg – For batteries that are pre-sorted and not mixed with other e-waste.
- \$50* – For each full 5-litre bucket collection with an E-Waste Bin Collection (this is equivalent to the above \$5* per kg).
- \$50*[^] – The delivery of a 5-litre bucket/s starts from \$50*[^] when delivered on its own and may vary depending on location. Collection is FREE* with a pick-up of E-Waste or starts at \$50*[^] if being collected on its own.
- **Please Note:** 'ULAB' Batteries such as those found in a Car or UPS are collected FREE of charge. Batteries that are 'NON-ULAB' such as Rechargeable AA, AAA, Lithium-Ion (Phone/Laptop) & Button Cell Batteries may incur an additional fee.
- **Please Note:** A fee of \$10* will be charged per kilogram for batteries that are not sorted and/or are found in our regular E-Waste bin/s.

D.4 Data Destruction:

Odin E-Waste provides customers with an easy and secure way to dispose of their digital data. All Hard Disk Drives (HDD), Solid State Drives (SSD) and other forms of digital storage devices, including portable Flash Drives (USB's), SD Cards and CD's, are securely wiped once they are sorted in our factory. If your company requires extra data protection, we are able to physically destroy each storage device. This service will also provide you with a certificate of data destruction.

Prices:

- Secure Software Based Data Destruction
FREE (No Certificate Provided) or \$20* for Non-NAID Certificate.*

- Physical Data Destruction of HDD's, SSD's, USB's, etc.
(With Non-NAID Data Destruction Certificate) \$7.50 per device or \$5* for 21+*
(With NAID Data Destruction Certificate) \$27.50 per device*
- Physical Data Destruction of CD's & VHS Tapes (strictly no packaging).
(With Non-NAID Certificate) \$3 per kg plus \$1.50* per kg for plastic covers.*
(With NAID Data Destruction Certificate) \$7.50 per kg Minimum 40kg.*

D.5 Globe Recycling:

Odin E-Waste is proud to introduce our globe recycling service. We accept all globes from downlights and screw-in household bulbs to long fluorescent tubes. If globes are being placed into our e-waste bins, please ensure that they are placed inside of a box and are not loose inside the bin. This is to ensure our employees safety, when handling the globes and prevents exposure to glass cuts and exposed.

Prices:

- \$7.50* p/kg – Recycling Fee
- \$3* p/kg – Sorting / De-globing Fee (No sorting fee will be applied if globes are already sorted into boxes and have been removed from light fittings).
- Collection Fee is FREE* with a collection of E-Waste or starts at \$50*[^] if being collected on their own.

D.6 Additional E-Waste Costs:

For most of the E-Waste accepted, the price to recycle these is included in the collection or bin rental costs. Some items however will require an additional charge to cover the recycling process.

Prices:

- Fridges & Freezes: \$25* per unit to cover the degassing process.
- Medium/Large Printers: \$30* per unit. Free-Standing Photocopiers: \$50* per unit.
- Any other items not mentioned may be subject to charge on a case-by-case basis.

D.7 Metal Recycling:

Odin E-Waste is also able to recycle your metal items. These metals can include Steel, Aluminium, Brass, Copper and many more. Current examples of our metal recycling services include the recycling of metal clasps, scissors and packaging from hospitals in Victoria, up to larger trollies and industrial shelving. Depending on the volume and types of metal being recycled, we can offer small tubs, ranging between 2.3L and 5L, up to our larger 120L, 240L and 660L bins. We can also provide collections without supplied bins for larger items.

Prices:

- Hospitals, please contact us for a metal recycling information booklet.
- All other organisations, please contact us to find out how we can best work with you, to utilise this service in your workplace.

D.8 Used Ink & Toner Cartridge Recycling:

Ink and Toner cartridges that have been used, will still contain varying amounts of highly toxic chemicals, that if breathed in or touched can cause serious reactions. Odin E-Waste provide the ability to safely recycle these cartridges. We require all used cartridges to be sealed in a bag or container and if available placed into a box for collection. If your location has an e-waste bin on site, this box can be placed next to the e-waste bin.

Prices:

- FREE* - "New In-Box" & sealed Ink and Toner Cartridges can be placed inside your e-waste bin for a free collection.
- \$2* p/kg – Used Ink & Toner Cartridges placed next to the E-Waste Bins.
- \$20* p/kg – Used Ink & Toner Cartridges when loose inside E-Waste Bins.
- **Please Note:** If you are just after the disposal of used ink and toner cartridges, please contact us for a quote.

D.9 Hard Rubbish Collection & Recycling:

At Odin E-Waste, our services grow with our customer's needs. Most commercial locations do not have a council operated hard rubbish stream, or an easy way to have their hard rubbish items removed, both quickly and responsibly. Hard Rubbish items include - but are not limited to - desks, chairs, cabinets, tables and more.

Prices:

- Pricing starts from \$50*^.
- Contact us at www.tinyurl.com/odinquote to see if we can remove your hard waste items and we will get back to you with a quote for collection and recycling.

***All prices exclude GST. Prices subject to change with minimal notice.**

^Prices are subject to change based on your location.

Please contact us to confirm pricing.

SECTION E – BILLING STRUCTURE

One-Off Collections and Temporary AdHoc Bin Services: These will be invoiced once all e-waste has been weighed at our factory. We will also email a weight report certificate, that shows how much of your e-waste has been diverted from landfill and will be reused or recycled.

Permanent AdHoc Bin Services: These invoices will be sent out at the end of every month. Every location will have an individual invoice that will include all charges for that month, including bin rental, total weight charges from all collections during the month and any of the additional services/fees we offer (e.g. batteries, rubbish removal, etc). A weight report certificate, that shows how much of your e-waste has been diverted from landfill and will be reused or recycled can also be emailed out on request.

PO Numbers: For organisations that require a PO number to be included on their invoices, please contact us so that we can work out the easiest way to include this on your account.

SECTION F – CONTACT INFORMATION

- Email:** sales@odinewaste.com.au | Sales & General Enquiries
 pickup@odinewaste.com.au | Pick-Up Enquiries
 service@odinewaste.com.au | Services Enquiries
- Links:** www.tinyurl.com/odinpickup | Request a Pick-Up / Swap Over
 www.tinyurl.com/odinquote | Request a Quote for Loose / Bulky Items
- Phone:** 1300 ODIN EWASTE (1300 634 639)
- Address:** Factory 7 / 4 Amayla Crescent, Carrum Downs, Victoria 3201
- Times:** Monday to Friday, 8:30am to 4:00pm.
 Closed Weekends & Public Holidays.
- Website:** www.odinewaste.com.au
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We look forward to working with you. – The Odin E-Waste Team