



ODIN
E-WASTE

**INFORMATION
BOOKLET
JANUARY 2020**

1300 634 639
sales@odinewaste.com.au

TABLE OF CONTENTS

SECTION A – WHO IS ODIN E-WASTE?	2
SECTION B – WHAT IS E-WASTE AND WHAT IS ACCEPTED?	2
B.1 Items that are accepted as E-Waste include, but are not limited to:	2
B.2 General Rubbish & Other Items Not Accepted Surcharge:	3
SECTION C – WHAT DO WE DO WITH YOUR E-WASTE?	3
SECTION D – WHAT SERVICES DO WE OFFER?	3
D.1 E-Waste Pick-Ups:	3-4
D.2 E-Waste Drop-Offs:	4
D.3 Battery Recycling:	4-5
D.4 Data Destruction:	5
D.5 Globe Recycling:	5-6
D.6 Metal Recycling:	6
D.7 Used Ink & Toner Cartridge Recycling:	6
D.8 Hard Rubbish Collection & Recycling:	6-7
SECTION E – BILLING STRUCTURE	7
SECTION F – CONTACT INFORMATION	8

SECTION A – WHO IS ODIN E-WASTE?

Odin E-Waste is a free electronics and metal recycling service, based in Carrum Downs, Victoria and servicing the Melbourne CBD & South-Eastern Suburbs. At Odin E-Waste, we collect all old and new, working and broken, electronic and metal items, that are no longer required by everyday consumers and large companies and either repurpose and resell them, or separate all components and responsibly recycle every last piece.

Electronic Waste, often referred to as E-Waste, is a newly established waste stream with up to three times faster growth than general household waste in Australia. As of July 1, 2019, E-Waste will be banned from Victorian landfills under the government's new Waste Management Policy. Buildings that use a certified E-Waste recycler, can also benefit from a positive NABERS rating. Odin E-Waste is currently in the process of acquiring ISO 9001 and AS 5377 accreditations.

SECTION B – WHAT IS E-WASTE AND WHAT IS ACCEPTED?

Electronic Waste, better known as E-Waste, is a term for electronics that have become unwanted, no longer work as originally intended or have simply become obsolete. Most devices considered as E-Waste are believed to have reached the end of their useful life cycle, however a lot of these devices are still in a good working condition and can be reused or repurposed.

Due to the ever-growing need for the latest and greatest in new technologies, devices such as TV's, Mobile Phones & Computers that were once considered to be the best on the market, can quite quickly become obsolete. When these 3-5-year-old devices are upgraded, they are best to be resold, as in most cases the device is still fully functional and can benefit somebody else.

B.1 Items that are accepted as E-Waste include, but are not limited to:

COMPUTERS	DVD/VCR PLAYERS
LAPTOPS	TELEPHONES
FRIDGES	MOBILE PHONES
PRINTERS	COMPUTER PERIPHERALS
MICROWAVES	ALL COMPUTER CABLES
TELEVISIONS	OTHER DIGITAL DEVICES
STEREOS	NEW PACKAGED INK CARTRIDGES
MONITORS	LARGE ULAB BATTERIES

B.2 General Rubbish & Other Items Not Accepted Surcharge:

If there is General Rubbish or other items such as clothing, found inside the E-Waste bin, this will be charged at \$1.50* per kg.

Hazardous Chemicals, including used ink cartridges and waste toner cartridges are not to be placed or emptied inside the E-Waste bin. If any hazardous chemicals are found inside the bin during sorting, these will be charged at \$20* per kg.

SECTION C – WHAT DO WE DO WITH YOUR E-WASTE?

All E-Waste is collected from site and transported back to our factories in Carrum Downs. The collected E-Waste is then weighed and entered into a spreadsheet, which generates a certificate that can be emailed to the customer. This certificate gives a breakdown of the materials recycled, reused and how much has gone into landfill (if any). If your company has certain requirements that need to be met when it comes to reporting, we will work with you, to best customise our reporting process to suit your needs. For devices with Hard Drives, these drives are instantly removed, and the data is destroyed.

Once all E-Waste has gone through the above steps, it is sorted into 2 categories 'Working Items' and 'End of Life Items'. Items in the 'Working' category are tested, cleaned and re-sold through our online store. Items in the 'End of Life' category are disassembled with individual components separated. These components can include, metals, plastics, circuit boards and many more. The sorted components are then picked up or dropped off with ISO 14001 and ISO 9001 accredited recyclers, who will further breakdown the components, to be reused in new pieces of technology.

SECTION D – WHAT SERVICES DO WE OFFER?

D.1 E-Waste Pick-Ups:

- One-Off Collections: Fees for one-off collections start from \$25* and vary depending on the quantity, types of items, and location of collection. Please contact us for more information on what items may reduce this cost.
- For locations with a constant turn-over of E-Waste (minimum of 1 pick-up, every three months), we can provide our 240 litre and 660 litre bins, for an easy onsite location to collect your E-Waste.

Prices:

- New Customers with 1x 660L or 1x/2x 240L bins on site: These bins will be \$5* per week. Eg: (1x 660L = \$5* | 1x 240L = \$5* | 2x 240L = \$5*) (Min. 4 Week Rental).
- Additional Bins or One-Time Collections (Bins supplied by Odin E-Waste): If more than 2 bins are required, or bin/s are being supplied for one-off collections, a bin rental charge of \$10* per 240L bin and \$15* per 660L bin, applies to all additional bins, charged weekly.
- Additional Bins or One-Time Collections (Bins supplied by customer): Customers who include their own bins to be collected and/or emptied and returned, will also receive a minimal charge for these bins. Each additional bin will incur a \$5* fee.
- Additional items: For items that are too bulky to fit inside of an e-waste bin, or require a separate pick-up, please contact us with an image/s of the item/s to be collected, and we will provide you with a quote on how much this will cost. Example: Free-Standing Photocopiers, Fridges, etc.).
- Locations with e-waste bins on a recurring service may have as many collections as required. Please note, we do not collect bins on specific dates. When a bin is full, please visit www.tinyurl.com/odinpickup to submit your pick-up request.

D.2 E-Waste Drop-Offs:

- FREE DROP-OFF is available at our Carrum Downs factory - Factory 7, 4 Amayla Crescent, Carrum Downs, VIC, 3201. Drop-Offs can be made during our opening hours of 8:30am to 4:15pm, Monday to Friday.

D.3 Battery Recycling:

Odin E-Waste provides customers with an easy and environmentally friendly solution to recycle their old household & work place batteries. These include single-use Alkaline and Rechargeable AA, AAA, C, D, and similar batteries. We also accept Li-Ion batteries, which are normally found in rechargeable electronics, such as smartphones and laptops and ULAB batteries that you will find in a car and UPS.

Prices:

- \$10* – Initial 5 Litre Bucket/s Drop-Off Fee
- \$50* – For Each Full 5L Bucket Pick-Up with E-Waste Bin Collection

- **Please Note:** Batteries that are 'NON-ULAB' such as Rechargeable AA, AAA, Lithium-Ion (Phone/Laptop) & Button Cell Batteries will incur an additional fee of \$6* per kilogram. 'ULAB' Batteries such as those found in a Car or UPS are collected free of charge.
- *A fee of \$10* will be charged per kilogram (for batteries) if no bucket is supplied. E.g. Batteries in regular E-Waste bin.*

D.4 Data Destruction:

Odin E-Waste provides customers with an easy and secure way to dispose of their digital data. All Hard Disk Drives (HDD), Solid State Drives (SSD) and other forms of digital storage devices, including portable Flash Drives (USB's), SD Cards and CD's, are securely wiped once they are sorted in our factory. If your company requires extra data protection, we are able to physically destroy each storage device. This service will also provide you with a certificate of data destruction.

Prices:

- Secure Software Based Data Destruction
FREE (No Certificate Provided) or \$20* for Non-NAID Certificate.*
- Physical Data Destruction of HDD's, SSD's, USB's, etc.
(With Non-NAID Data Destruction Certificate) \$7.50 per device*
(With NAID Data Destruction Certificate) \$17.50 per device*
- Physical Data Destruction of CD's & VHS Tapes (strictly no packaging).
(With Non-NAID Data Destruction Certificate) \$5 per kg or \$3* per kg for 50kg+.*
(With NAID Data Destruction Certificate) \$7.50 per kg Minimum 40kg.*

D.5 Globe Recycling:

Odin E-Waste is proud to introduce our globe recycling service. We accept all globes from downlights and screw-in household bulbs to long fluorescent tubes. If globes are being placed into our e-waste bins, please ensure that they are placed inside of a box and are not loose inside the bin. This is to ensure our employees safety, when handling the globes and the chemicals inside.

Prices:

- \$7.50* p/kg – Recycling Fee

- \$3* p/kg – Sorting Fee (No sorting fee will be applied if globes are already sorted in boxes).
- Collection Fee is FREE* with a collection of E-Waste or starts at \$50* if being collected on their own.

D.6 Metal Recycling:

Odin E-Waste is also able to recycle your metal items. These metals can include Steel, Aluminium, Brass, Copper and many more. Current examples of our metal recycling services include the recycling of metal clasps, scissors and packaging from hospitals in Victoria. Depending on the volume of metal being recycled, we can offer small tubs, ranging between 2.3L and 5L, all-the-way up to our larger 120L, 240L and 660L bins.

Prices:

- Please contact us for a metal recycling information booklet and to find out how we can best work with you, to utilise this service in your workplace.

D.7 Used Ink & Toner Cartridge Recycling:

Ink and Toner cartridges that have been used, will still contain varying amounts of highly toxic chemicals, that if breathed in or touched can cause serious reactions. Odin E-Waste provide the ability to safely recycle these cartridges. We require all used cartridges to be sealed in a bag or container and if available placed into a box for collection. If your location has an e-waste bin on site, this box can be placed next to the e-waste bin.

Prices:

- FREE* - New In Box & Sealed Ink and Toner Cartridges
- \$5* p/kg – Used Ink & Toner Cartridges placed next to the E-Waste Bins
- \$20* p/kg – Used Ink & Toner Cartridges when loose inside E-Waste Bins

D.8 Hard Rubbish Collection & Recycling:

At Odin E-Waste, our services grow with our customer's needs. Most commercial locations do not have a council operated hard rubbish stream, or an easy way to have their hard rubbish items removed, both quickly and responsibly. Hard Rubbish items include - but are not limited to - desks, chairs, metal frames, tables and more.



Prices:

- Pricing starts from \$25*.
- Contact us at www.tinyurl.com/odinquote to see if we can remove your hard waste items and we will get back to you with a quote for collection and recycling.

***All prices exclude GST. Prices subject to change.
Please contact us to confirm pricing.**

SECTION E – BILLING STRUCTURE

One-Off Collections: These will be invoiced once all e-waste has been weighed at our factories. We will also email a weight report certificate, that shows how much of your e-waste has been diverted from landfill and will be reused or recycled.

Recurring E-Waste Bin Services: These invoices will be sent out at the end of every month. Every location will have an individual invoice that will include all charges for that month, including bin rental, total weight charges from all collections during the month and any of the additional services/fees we offer (e.g. batteries, rubbish removal, etc). A weight report certificate, that shows how much of your e-waste has been diverted from landfill and will be reused or recycled is also emailed out.

PO Numbers: For organisations that require a PO number to be included on their invoices, please contact us so that we can work out the easiest way to include this on your account.

SECTION F – CONTACT INFORMATION

Email: sales@odinewaste.com.au | Sales & General Enquiries
 pickup@odinewaste.com.au | Pick-Up Enquiry

Links: www.tinyurl.com/odinpickup | Request a Pick-Up / Swap Over
 www.tinyurl.com/odinquote | Request a Quote for Loose / Bulky Items

Phone: 1300 ODIN EWASTE (1300 634 639)

Address: Factory 7 / 4 Amayla Crescent, Carrum Downs, Victoria 3201

Times: Monday to Friday, 8:30am to 4:15pm. Closed Saturday & Sunday.

Website: www.odinewaste.com.au

We look forward to working with you.

– The Odin E-Waste Team